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would
sub D5
cont
automatically incorporating at least the identifier in the record in fulfilling the request,
wherein the information assistance service includes a directory assistance service comprising
searching a database for connection information concerning a desired destination party, and
connecting the communication call to a second communication device associated with the
desired destination party based on the connection information.

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sub D6
75. (Amended) A system for providing information assistance service comprising:
a switching unit for receiving a communication call by a user from a first communication
device, the communication call including a request for a concierge-type service, the switching
unit determining an identifier associated with the first communication device;
a device for generating a record in response to the request; and
a processor for automatically incorporating at least the identifier in the record in fulfilling
the request,
wherein the information assistance service includes a directory assistance service
comprising searching a database for connection information concerning a desired destination
party, and connecting the communication call to a second communication device associated with
the desired destination party based on the connection information.
